



NLM-Centric Network Performance Monitoring Pilot Project Workshop



The New York Academy of Medicine – March 24th, 2006
<http://nnpm.nlm.nih.gov/nnpm/nyamworkshop.php>

General workshop goals

This one-day event will gather participants in the NNPM pilot project, which is an NLM initiative made possible via a collaboration with the National Network of Libraries of Medicine. The project enables the web accessibility monitoring of NLM electronic information services from participating medical libraries. This project workshop will have the following objectives:

- ❑ Provide an introduction to the NNPM project, how the NNPM initiative came to life, and why it is relevant to NLM. Also, how this activity relates to previous NLM work on Internet performance and why and how other communities (e.g. Internet2) perform similar performance monitoring activities.
- ❑ Review the NNPM reports available on the web: how to access and navigate them, what information and features they provide, and how NLM is using them, as well as how they compare with, and complement, other web performance monitoring tools and methodologies in use at NLM.
- ❑ Share the participating libraries' experiences related to the current NNPM tools, the quality of their network connectivity to NLM, and any experiences with similar or related network monitoring initiatives.
- ❑ Discuss the future of, and potential improvements to, the NNPM system, including the potential benefits of expanding the monitoring to other libraries and other web sites, as well as the short and long-term sustainability of the initiative.

Who should attend

IT or library management personnel directly involved in the NNPM initiative. Most of the workshop will deal with information technologies and methodologies used in the evaluation of web performance. Attendees are expected to be familiar with Internet technologies used to access NLM information services, and the NNPM platform installed at the participating libraries.

Transportation and Lodging

The project will cover hotel, basic transportation, and per-diem costs of two representatives per participating library. Additional representatives will have their hotel costs covered by the project, but transportation and per-diem will have to be reimbursed by their respective Regional Medical Library.

A block of rooms have been reserved at a local hotel. For any hotel-related matters, including reservations, attendees must contact Ms. Lucretia Coley at lcoley@nyam.org, +212-822-7371.

Doubletree Metropolitan Hotel
569 Lexington Avenue (at 51st Street)
New York, New York 10022
<http://www.doubletree.com/en/dt/hotels/index.html?ctyhocn=NYCDTDT>



Doubletree Metropolitan Hotel Map.

Directions to the event

The event will be held at The New York Academy of Medicine, 1216 Fifth Avenue, New York, NY 10029, room 440 (see map below). Visit <http://www.nyam.org/about/directions.shtml> for directions from airports and other related information. For additional information, contact Ms. Lucretia Coley at lcoley@nyam.org, +212-822-7371.



NYAM map.

Agenda

8:15-9:00 am	Breakfast & registration
9:00-9:20 am	Welcome and attendees' introductions – Fred Wood (NLM), Naomi Adelman (NYAM)
9:20-10:00 am	NNPM Reports and NLM Experience – Victor Cid (NLM)
10:00-10:30 am	E-Government Web Evaluation – Fred Wood (NLM)
10:30-10:45 am	Coffee break
10:45-11:45 am	End-to-End Internet Performance and Internet2 – Richard Carlson (Internet2)
11:45-12:00 noon	Q & A
12:00-1:00 pm	Lunch (Room 21)
1:00-3:30 pm	Participants' presentations: experiences and suggestions (10 min/library) – Moderator: Fred Wood (NLM)
3:30-3:45 pm	Coffee break
3:45-4:45	Forum: How NNPM can be more useful to the medical library community – Moderator: Fred Wood
4:45-5:00	Conclusions and closing remarks - Fred Wood, Victor Cid (NLM)

Participants' presentation

Each participant institution is expected to make a 10-minute presentation including at least information about the following:

- ☐ Their experience installing and managing the NNPM testing platform at their location
- ☐ Any experiences using the NNPM reports available at <http://nnpm.nlm.nih.gov>
- ☐ Basic information about their institution's network connectivity with NLM (e.g., basic network topology, quality of their connectivity over time to NLM web-based products and services such as DOCLINE, databases, etc.).

- ❑ Any experiences with other web monitoring tools or initiatives
- ❑ Suggestions for improving the utility of the NNPM system to the participating location (for example, additional features, whether it would be useful to have access to web performance information of the participating library's own web sites, perceived benefits of expanding the monitoring to other libraries, etc.)

Contacts

For general information about the NNPM pilot project, contact:

Fred Wood
Computer Scientist
National Library of Medicine
Division of Health Information Programs Development
8600 Rockville Pike, 38/2S14
Bethesda, MD 20894
(301) 402 9278
woodf@mail.nlm.nih.gov

For technical information about the NNPM tools and reports, contact:

Victor Cid
Computer Scientist
National Library of Medicine
Office of Computer and Communications Systems
8600 Rockville Pike, 38A/B1N14
Bethesda, MD 20894
(301) 496 8471
cidv@mail.nlm.nih.gov

For meeting location and logistic information, contact:

Naomi Adelman
Associate Director
NN/LM Middle Atlantic Region
The New York Academy of Medicine
1216 Fifth Avenue
New York, NY 10029
(212) 822 7350
nadelman@nyam.org

Attendees

Region 1 (MAR)		
Naomi Adelman	NYAM	nadelman@nyam.org
Denise O'Shea	NYAM	doshea@nyam.org
Yixiong Xu	NYAM	yxu@nyam.org
Patrick Clancy	NYAM	pclancy@nyam.org
Paul Worona	U. of Pittsburgh	worona+@pitt.edu
Region 2 (SEA)		
Janice Kelly	U. of Maryland	jkelly@hshsl.umaryland.edu
Jan LaBeause	Mercer U.	Labeause_j@mercer.edu
Lee McCarley	Mercer U.	mccarley_lr@mercer.edu
Region 3 (GMR)		
Ruth Holst	UIC	rholst@uic.edu
Bryan Vogh	UIC	bvogh@uic.edu
Region 4 (MCR)		
Claire Hamasu	U. of Utah	chamasu@medstat.med.utah.edu
Sharon Dennis	U. of Utah	sdennis@lib.med.utah.edu
Whitney Davidson-Turley	Kansas U.	wdavison-turley@kumc.edu
Region 5 (SCR)		
Renee Bougard	HAM-TMC	reeneb@library.tmc.edu

Greg Bodin	HAM-TMC	gbodin@library.tmc.edu
Michael Watson	LSU-Shreveport	mwatso@lsuhsc.edu
Region 6 (PNR)		
Cathy Burroughs	U. of Wash.	cburroug@u.washington.edu
Michael Boer	U. of Wash.	boerm@u.washington.edu
Janet Higgins	Idaho State U.	higgjane@isu.edu
Kathy Murray	U. Alaska, Anchorage	kmurray@uaa.alaska.edu
Brad Generous	U. Alaska, Anchorage	bgenerous@uaa.alaska.edu
Region 7 (PSR)		
Heidi Sandstrom	UCLA	heidits@library.ucla.edu
Michael Miller	UCLA	mmiller@library.ucla.edu
TBD	U. Hawaii	
Region 8 (NER)		
Javier Crespo	U. of Mass.	Javier.Crespo@umassmed.edu
NLM		
Fred Wood	NLM/OHIPD	woodf@mail.nlm.nih.gov
Victor Cid	NLM/SIS	vcid@nih.gov
Barbara Nicholson	NLM/LO/NNO	nicholsba@mail.nlm.nih.gov